

Enhancing the services to your MPF scheme 提升服務 切合所需

At Principal, we take pride to provide you with value-added services:
信安非常榮幸為您提供強積金增值服務。

1. Your Principal MPF Administrator 您的信安強積金行政管理人



- As our continuous effort in enhancing the services to client, effective from 4th July 2016, Principal is taking over 'BestServe Financial Limited' for offering administrative services to you. As a result of the change, contact detail would be updated as follows:
 - Postal Address: 30/F Millennium City 6, 392 Kwun Tong Road, Kwun Tong, Kowloon, Hong Kong
 - E-mail address for submission of contribution file: axa-principalmpf@principal.com
 - Fax number: 2827 1707
- 為不斷提升客戶服務質素，由2016年7月4日起，信安將會接管由「卓譽金融服務有限公司」提供行政管理人的服務。因此聯絡方法會有以下更改：
- 郵寄地址：香港九龍觀塘觀塘道392號創紀之城6期30樓
 - 電郵地址提交供款資料：axa-principalmpf@principal.com
 - 傳真號碼：2827 1707

2. Fax Number: 2827 1707 傳真號碼：2827 1707



- Send us your scheme-related information through fax line.
透過傳真向我們傳送計劃相關的資料。
- Request your MPF administrative forms via fax on-demand service.
透過傳真互動語音電話系統服務索取您的強積金行政表格。

3. SMS Service: 手機短訊：



- By registering in the Principal RSC online system, your employees can receive MPF information or relevant services (including regular updates of your personal pension account balance) via SMS notification for free.
您的僱員可透過「信安退休服務中心」網上系統登記，免費接收手機短訊以獲取強積金資訊及服務，包括定期的退休金賬戶結餘訊息。

Trustee & Sponsor 受託人及保薦人



Principal is a provider of investment and retirement solutions in Hong Kong. We combine our capabilities in Global Investment Management, Retirement Leadership and Asset Allocation Expertise to provide retirement and asset management to businesses, individuals and institutional clients.

We offer award-winning mutual funds and investment products through our family of companies, all of which are member companies of the Principal Financial Group®.

信安是香港全方位投資及退休計劃的服務提供者。透過結合環球投資管理、退休金領導地位及資產分配專業的能力，我們為企業、個人及機構投資者提供專業的退休金及資產管理服務。

我們透過美國信安金融集團的成員公司，提供屢獲殊榮的互惠基金及投資產品。

Exclusive Distributor 獨家分銷商



AXA is a world leading insurance and asset management group and is the No. 1 insurance brand in the world for 7 consecutive years. We are proud to serve over 1 million customers in Hong Kong and Macau.

AXA Hong Kong is committed to continuously develop and enhance our life & savings, health, property & casualty and retirement solutions in order to satisfy the different needs of our individual and corporate customers. At AXA, protection is our calling.

AXA安盛乃保險及資產管理方面的世界翹楚，並連續七年成為全球第一保險品牌。我們竭誠服務超過100萬位香港及澳門客戶。

AXA安盛積極拓展及推出創新的人壽及儲蓄、健康、財產、意外及退休方案，以迎合個人及企業客戶的不同需要。在AXA安盛，我們上下一致，貫徹「守護您 是我的使命」的理念。

Principal®

信安

MPF Employer
version
強積金僱主版本

Easy Access to Your MPF Scheme 全方位助您管理強積金

Effective from 4th July 2016
由2016年7月4日起生效



Exclusive Distributor
獨家分銷商

redefining / standards



Introduction 簡介

With the completion of acquisition of AXA's Mandatory Provident Fund (MPF) and Occupational Retirement Schemes Ordinance (ORSO) businesses in Hong Kong in September 2015, Principal provides pension products through AXA's extensive proprietary distribution networks in Hong Kong. Principal becomes one of the leading MPF providers in the market, and will continue to provide better customer value, superior services and comprehensive products offerings to our MPF clients.

隨著2015年9月完成收購AXA安盛在香港的強積金及職業退休計劃業務後，信安將透過AXA安盛在香港的專營業務營銷團隊為客戶提供強積金及職業退休計劃。信安成為香港最大的強積金供應商之一，並將繼續為強積金客戶提供更全面的服務、優質的產品和價值。

Services that keep going 服務承諾 始終不變



As your retirement partner, Principal understands that simple makes easy! And so is your MPF. Principal is dedicated to offering the MPF services at your convenience and ease.

作為您的退休夥伴，信安助您的強積金計劃化繁為簡，提供全方位服務渠道以便您輕鬆管理強積金。



1. Dedicated Employer Service Hotline: 專屬僱主服務熱線：**2519 1188**

- If you have any enquiries, please reach us at **2519 1188**, our designated MPF Relations Managers are happy to offer help!
如閣下有任何查詢，歡迎致電2519 1188。信安的強積金客戶關係經理很樂意為您服務。

2. E-mail Address (For general enquiry): 電郵地址(一般查詢): **axa-principal@exchange.principal.com**

- Send your enquiry to our dedicated email address, our MPF customer service representatives are happy to respond to you.

將您的查詢發送至上列電郵，信安的強積金客戶服務主任會很樂意為您解答問題或提供其他協助。

3. E-mail Address (For submission of contribution file): 電郵地址(提交相關供款資料): **axa-principalmpf@principal.com**



4. Principal MPF Customer Service Centers 信安強積金客戶服務中心

- 2 customer services centers are conveniently located at your nearby, 1 in Kowloon and 1 in Hong Kong Island
分別於九龍和港島設有位置便利的客戶服務中心
- 30/F, Millennium City 6, 392 Kwun Tong Road, Kwun Tong, Kowloon, Hong Kong

香港九龍觀塘觀塘道392號創紀之城6期30樓



- 27/F, Hopewell Centre, 183 Queen's Road East, Hong Kong
香港皇后大道東183號合和中心27樓



- Meet us anytime Monday to Friday from 9:00 am to 6:00 pm. Customer Service Hotline is 2802 2812. Please note lunch hour from 12:30 pm - 1:30 pm

歡迎於星期一至星期五上午9時至下午6時前來中心查詢。客戶服務熱線為2802 2812。請注意午膳時間：下午12時30分至1時30分。

5. Website 網頁: **www.principal.com.hk**



- Get access to your scheme information with just a few clicks away. Your employee may also update their email address and mobile phone number, change investment mandate, make fund switching, as well as to view their account balance or accrued benefits via online.

透過在線瞬間查閱您的計劃資訊。你的僱員更可更新他們的電郵地址及手機號碼，更改投資授權，基金轉換，及瀏覽個人賬戶或累算權益。

- Download your scheme-related documents made easy, like fund factsheet, offering document and administration forms all under one roof.

於同一個平台下載有關計劃的文件，如基金便覽、說明書及申請表格。

- Check the latest fund prices or update personal particular at your fingertips.

彈指間查看最新基金價格或更新您的個人資料。